



OPERATING STATISTICS
Board Report
APRIL 2017

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
909,139	984,875	-7.7%	Total Bus Revenue Passenger Trips ⁽¹⁾	6,681,232	7,176,662	-6.9%
115,526	93,078	24.1%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	568,650	617,423	-7.9%
1,024,665	1,077,953	-4.9%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	7,249,882	7,794,085	-7.0%
23,561	22,443	5.0%	DART Client Trips ⁽³⁾	165,447	156,380	5.8%
813	367	121.5%	DART TD Trips ⁽⁴⁾	4,847	2,377	103.9%
3,185	2,929	8.7%	DART PCA Trips ⁽⁵⁾	21,883	21,306	2.7%
27,559	25,739	7.1%	Total DART Passenger Trips ⁽³⁻⁵⁾	192,177	180,063	6.7%
1,052,224	1,103,692	-4.7%	Total Passenger Trips ⁽¹⁻⁵⁾	7,442,059	7,974,148	-6.7%
318,754	257,265	23.9%	TD Discounted Pass Trips	2,399,036	1,928,973	24.4%
46,925	54,328	-13.6%	UPASS Trips	341,780	374,158	-8.7%
5,484	5,585	-1.8%	Wheelchairs	36,861	39,017	-5.5%
32,525	32,229	0.9%	Bikes on Buses	228,293	228,366	-0.03%
40,986	42,182	-2.8%	Average Weekday Passenger Trips			
26,942	26,599	1.3%	Average Saturday Passenger Trips			
15,279	15,223	0.4%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
711,389	732,846	-2.9%	Total Revenue Miles	5,015,949	5,115,388	-1.9%
51,822	51,108	1.4%	Total Revenue Hours	365,410	357,420	2.2%
80.0	78.5	1.9%	On-Time Performance	80.8	77.6	4.1%
33.4	23.9	39.6%	Complaints/100,000 Passenger Trips-PSTA Bus	31.5	23.9	31.6%
14.5	93.2	-84.4%	Complaints/100,000 Passenger Trips-DART ^(less EL)	15.1	157.7	-90.4%
4.19	4.65	-9.9%	Accidents--Total-Per 100,000 Miles	4.65	4.66	-0.2%
0.62	0.95	-35.4%	Accidents--Preventable-Per 100,000 Miles	1.26	0.97	29.8%
23,197	10,621	118.4%	Miles Per Roadcall	17,231	11,518	49.6%
19,761	11,104	78.0%	Miles Per Service Interruption	13,305	9,725	36.8%
1.36	1.39	-2.3%	Bus-Total Passenger Trips / Revenue Mile	1.39	1.45	-4.4%
18.63	19.92	-6.5%	Bus-Total Passenger Trips / Revenue Hour	19.02	20.78	-8.5%

Ridership Trend Analysis:

Issue	Impact
One fewer weekday/one more Sunday	-2.44%
DART ridership up	0.17%
Jolley Trolley down	-0.07%
Looper up	0.003%
One Pinellas County Schools/SPC holiday on a Weekday (vs. none in 2016)	-0.10%
National Trend	-2.26%
Total	-4.70%