



OPERATING STATISTICS
Board Report
SEPTEMBER 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,050,304	1,028,385	2.1%	Total Bus Revenue Passenger Trips ⁽¹⁾	12,558,882	11,992,434	4.7%
40,206	33,273	20.8%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	469,881	388,186	21.0%
4,572	20,413	-77.6%	Looper Trolley Passenger Trips ⁽³⁾	77,214	254,146	-69.6%
31,076	9,634	222.6%	Jolley Trolley Passenger Trips ⁽⁴⁾	607,614	165,114	268.0%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁵⁾	55	1,634	-96.6%
1,126,158	1,091,705	3.2%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	13,713,646	12,801,514	7.1%
21,352	22,422	-4.8%	DART Client Trips ⁽⁶⁾	262,224	269,374	-2.7%
791	0	N/A	DART TD Trips ⁽⁷⁾	8,842	0	N/A
2,757	2,638	4.5%	DART PCA Trips ⁽⁸⁾	33,618	32,318	4.0%
24,900	25,060	-0.6%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	304,684	301,692	1.0%
1,151,058	1,116,765	3.1%	Total Passenger Trips ⁽¹⁻⁸⁾	14,018,330	13,103,206	7.0%
5,728	5,495	4.2%	Wheelchairs	71,269	63,322	12.6%
31,492	30,376	3.7%	Bikes on Buses	376,290	361,412	4.1%
47,052	44,140	6.6%	Average Weekday Passenger Trips			
29,002	27,045	7.2%	Average Saturday Passenger Trips			
14,303	13,343	7.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
560	560	0.0%	Employees-Budgeted			
667,157	688,142	-3.0%	Total Revenue Miles	8,489,453	8,406,182	1.0%
46,595	47,745	-2.4%	Total Revenue Hours	593,092	582,686	1.8%
89.7	90.3	-0.7%	On-Time Performance	90.4	90.5	-0.1%
3.5	1.7	105.0%	Complaints Per 100,000 Passenger Trips	2.3	1.1	106.5%
3.28	4.21	-22.2%	Accidents--Total-Per 100,000 Miles	3.58	3.40	5.3%
0.66	0.13	413.6%	Accidents--Preventable-Per 100,000 Miles	0.48	0.40	22.0%
7,194	4,958	45.1%	Miles Per Roadcall	6,954	6,207	12.0%
13,617	17,030	-20.0%	Miles Per Service Interruption	19,797	19,774	0.1%
1.63	1.54	6.0%	Bus-Total Passenger Trips / Revenue Mile	1.53	1.47	4.2%
23.40	22.24	5.3%	Bus-Total Passenger Trips / Revenue Hour	21.97	21.24	3.4%